



May 2014 InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

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2013 Volunteer of the Year

Each year, the Debbie-Rand Memorial League honors one of its most distinguished members with its Volunteer of the Year Award. This prestigious accolade is given to an individual who goes beyond the uncompromising standards exhibited by all our D-RMSL volunteers.

The Volunteer of the Year is selected by the D-RMSL Board of Trustees and the Volunteer of the Month Committee which is announced at our annual Volunteer Appreciation Luncheon.

We congratulate Mildred Strom on being selected as our 2013 Volunteer of the Year. A most deserving honoree, Mildred has given almost 7,500 hours of service to the League after joining it in 1999. She has worked in the Volunteer Office since 2002 and recently completed a nine-year term as Membership Chairperson. Mildred has served on our D-RMSL Board of Trustees as a member of the Nominating Committee and the Lobby Sales Committee. She is also an active member of the Caring Hearts Auxiliary at Florida Atlantic University's Louis and Anne

Louis and Anne
Green Memory and Wellness Center.



After retiring from a 44-year career in the broadcast advertising industry, Mildred and her late husband, Nat, moved from New York to Boynton Beach in 1989. She currently resides in Delray Beach. Mildred has one step-daughter, two grandchildren and five great-grand children.

We are very proud of you Mildred, and thank you for your commitment to the League, and the patients and families we serve.

MEMBERS CORNER

MEMBERSHIP REPORT:

MARCH 2014

General: 587

Life: 190

Honorary: 2

Total: 779

HOURS REPORT:

TEENAGE VOLUNTEERS (TAV):

980.61 hours 65 TAVs

ADULT VOLUNTEERS:

11,987.41 hours 482 volunteers

TOTAL:

12,968.02 hours 547 total volunteers

INTERESTED IN VOLUNTEERING? CALL 561.955.4098

Welcome New Volunteers

Jan Marcos Andrade

Thein Aung Erin Carey

Diane Cestari Belinda Chen

Macey Cook
Julee Fried

Sandy Hendry

Yesenia Isaza

Garrett Kramer

Jacob Lucht

Bruce Pachter

Tram Phan

James Reuff

Doris Singer

Annie Tran

Howard Yenke

April Volunteer of the Month



volunteer in 1998 shortly after she and her late husband, Richard, moved from Long Island, New York to Boca Raton. Over the last 16 years she has volunteered in

Evie became a Debbie-Rand

many areas of the Hospital

including Volunteer Services, the Gift Shop, Medical ICU and the Nursery. She is currently working in the Auxiliary Office on Mondays and at the Visitors Pass desk on Tuesdays. Evie has earned over 16,000 hours of service. She serves on the D-RMSL Board of Trustees, the Ways and Means Committee and the TAV Scholarship Committee. Evie has represented D-RMSL as Volunteer of the Year at both the Junior League Volunteer of the Year Awards and the Soroptimist award. She also serves on the Board of Directors of the Louis and Anne Green Memory and Wellness Center at FAU, the Master Board of Directors of her community and is president of her village.

Volunteers and employees describe Evie as kind, caring and willing to take on any task for D-RMSL and Boca Regional. Thank you, Evie, for your years of dedicated service.

Our Shining Stars

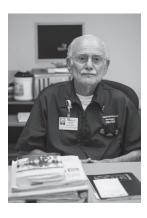
FROM A PATIENT IN THE CHEMO ROOM AT THE LYNN CANCER INSTITUTE

"I wanted to let you know how Ernest, a D-RMSL volunteer, was so kind and caring to my husband with such excellent relations and helpfulness. You are very lucky to have him as a volunteer. We need more young people like him.

Do you know of or have you witnessed a volunteer going above and beyond to help a patient? Or maybe someone is simply deserving of recognition for displaying an exceptional level of volunteerism? If so, let us know and we will feature them in an upcoming issue.

SHINE Program

SERVING HEALTH INSURANCE NEEDS OF ELDERS



Harold Wolkoff has been a D-RMSL volunteer since 1990. He started the SHINE (Serving Health Insurance Needs of Elderly) Program in early 2000 and has since given over 3,800 hours of service.

As we are all aware, understanding Medicare, supplemental health insurance, long-term care and prescription coverage is a daunting task for even the most well informed. And if you are about to turn 65, it's even more important for you to have a firm grasp of the options and choices available.

That's why we urge you to take advantage of the SHINE Program. Harold provides consultations Monday and Wednesdays in the Education Center from October to June. Please contact him at 561.955.4418 or 561.955.4419 during those days. Consultations are by appointment only. Family members and caregivers are welcome.

D-RMSL Board of Trustees

NOMINEES



Sherry Thomas



Steven Cohn



Laura Myers



Edmund Nasralla Currently on the Board, running for a second term

May 2014 Pin Awards

100-HOUR PIN

Amirpasha
Ahmadiannekoo
Kate-Lynn Ali
Stephen Allen
Laura Anderson
Sherlan Antoine
Myrlene Armand
Bergen Arnesano
Jacob Artzi
Tara Assari
Nima Ataei
Karam Atli

Joshua August Mary Aymonin Amanda Ayoub Khadine Bacchas Kayla Bajor Renee Ball John Basler

Maria Atria

Vierginie Beauvoir Iris Beck Armand Behzadi Mittalben Bhatt

Marie-Pierre Black Jeff Blume

Jennifer Bonitatibus Marisa Brackett Mary Jane Bradshaw Doris Britton

David Bryant Olivia Burks Maria Cabrera Julie Calder Austin Cannoy

Nicole Carnes Barbara Cavarretta Carissa Cayson Alexandra Cely

Christina Cerrone Erin Chisholm David Cho Phoebe Chu Lois Cleary

Madison Coffey Alan Cohen Erika Cohen Diane Cohen

Saulaine Constant Erika Contogiannis Michael Cooper Deborah Cotter

Julie Cruz Andrew Cudmore Mary Cullen Morgan Cutler

Irene Damiano Theodora Day Evan De Marco Lucas DeCarvalho Harielle Deshommes Kathleen Desir

Maureen Dixon
Sally Dixon
Jason Dossantos

Daniel Duben Luke Duffack Yvonne Duncan

Sean Duran Swanee Duran Marie Edelman

Caridad Enes-Schaeffer Helene Epstein

Brian Escoto Christie-Anne Estrada Howard Fader

Roger Farleigh Serena Farnell Mindy Feilen Jennifer Ferguson

Marci Figler Starr Fisher Jerrick Flores

Summer Forbis Shannon Fraser Sheila Funke Matthew Garcia

Nenita Garcia

Tracy Garlanger Angela Giammarco Natalia Gloria

Donald Goldman Xaroula Gonedes Yessenia Gonzalez

Edward Gooler Tatiana Graham Leon Greenberg Erika Guhr

Caroline Haines
Sara Han
Syed Hasan
Daniyal Hashmi
Carol Heller

Tracy Hood Andrew Horowitz Patricia Horowitz Martina Iberico

Raphael Itzkowitz Diana Jarrar Christina Jean Stacy Jean

German Jimenez Edward Kahn Nina Karas Courtney Karram

Michael Kiken
Faith Kim
Jonathan Kovacs
Jennifer Kowal

Glen Kreider
Janet Lamphere

Peggy Lapin Ann Latos Gina Lattore

David Lepoff Elaine Levine Gail Levitt Julia Levy

Kati Lewandowska Ryan Lim

Christine Limoze Jean Lloyd Arthur Lobbe Joseph Lopez Annet Lopez

Dorian Luciani
Ilana Makover
Joanne Martin
Judith Martin

Alexander Martinez
Judith Matana
Cristal Maya

Rebecca Medor Michael Merowitz Rayyan Mohammed

Yarianna Molano Gerald Mooney Paula Muller Laura Myers

Myriame Myrtil
Monica Neiconi
Helen Nienstedt

Ljupcho Nikoloski (Nick)

Allan Norwitz Kyle Ockerman Eileen Ogrin Erin Oracheff Mark Otero

Simonette Padron Daniel Palacios Sergio Palacios Dorothy Paone Charlotte Paris

Anjali Patel

Hemali Patel Niki Patel Jasmine Patino Melissa Patterson

Marion Pedalino Eric Pederson Tomas Perdomo Claudette Pickersgill

Luana Pimenta Matthew Pingel Sylvestro Pistoia Matthew Pohl

Bella Polley Luke Prescott Kaysie Raimundi Mary Ramge

Kelley Ray

Raisa Raymee Dondre Regis Claudia Reoyo

Howard Retz
Pamela Reuter
Rackel Robillard

Sergio Rodriguez Jennifer Rose Marilyn Rosov

Bilal Saad

Cassandre Saint Quitte Debbie Samuel Daniel Saraceno Joy Scher Lee Schiller

Shanta Seegulam Karin Shapiro Patrick Sheehan

Kyle Sheets Valeria Shirvani Alexandra Silverman

Sharlene Slootsky Ellen Smith

Elaine Smith Jeffrey Solius Nancy Solomon

Jaclyn Solow Ricardo Soubelet Rachel St. Clair

Arthur Stegman Agnieszka Stoltz Peach Supupramai

Marion Sutton
Julie Taylor

Foifon Teawdatwan Cassandra Teichen Alexandra Thele Ashley Thomas

Marcia Topcik Amy Tran Jessica Trice Gail Turner

Kristal Urena Natalie Vala Ernest Van Duser Alexander Voitkov

Wendy Ward Alicja Wasilewska Eileen Weiner

Max Weinstein Dorothy Weir Beatrice Werden Naime Wiener

Austin Williams Nancy Williams Lance Wobus Bradley Wolters Kabnyiaj Xiong Danielle Zama

Sogand Zangeneh Jerry Zavidow

500-HOUR PIN

Sonya Abdallah Lorraine Applebaum Doreen Badour Terry Batinsey Fran Beckerman

Carole Berg Layla Chekikhanova James Chiou

Patricia Ciasulli Steven Cohn Paul Coletti Moira De Cesare

Dolores Del Raso Lois Dermer Carol DiNallo Edythe Dranoff

Norman Drosky Rossana Duncan Ruth Felder Tervanda Fesdjian

Barbara Fetner
Karen Feuerstein
Maureen Fiorentino
Carlo Flores

Carlo Flores Debra Friedman Stephanie Galante Mary Gardner Lynn Goldberg

Barry Gordon Judy Greenberg Gail Haberman Pamela Hillenbrand

Harriet Hoffman Dee Hornbeck Mary Hurley Sunnie Jacobs

Sunnie Jacobs Selma Kabchefsky Sondra Kalker

Esther Kessler Gloria Klein Gladys Krooks Rose Labbato

Hongryul (Luke) Lee

Wooryul (Willie) Lee Jason Lee Jeffrey Leff Roberta Leite Esther Levitan Joan Lewis Matthew Lim

Shelby Loeffler
Beth Lowell
Antonette Marchione
Anna McKenna
Thomas McKenna
Jette Melfi

Carmen Mierzwa Mary Mooney Blossom Morris Alicia Morrison

May 2014 Pin Awards

Maria Mroz-Jacoby Bennett Nathanson Susan Nystrom Felicia O'Connor Jonathan Owirka Carmine Pastore Nishi Patel Robin Paton Barbara Paul Adele Pearson Marbelle Pradas Daisy Quellier Luisa Rodriguez Ann (Myra) Rubenstein Jack Rubin Phyllis Sacks Adam Salomon Robert Schattner Carol Schwartz Margaret Seeberger Dianne Shore John Silvestri Dahlia Smith Donald Spiegelman Sandra Sternberg Robert Temple Isabelle Tersio **Sherry Thomas** Alice Turner Michelle Vivar Abigail Wapner Iris Wein Cynthia Westman Barbara Winslow Ferne Wolff Paula Yeager

1,000-HOUR PIN

Sandy Adler Ann Arbeitman Onelia Arguelles Jackie Badome Sheila Benson Diana Bubb Gordon Campbell Ellen Caplan Eva Daskalakis Diane Davis Marjorie DeLayo Ann T. Dunman Kimberly Edgar Jov Evans Louis Freedlander Lorna Granada Joan Gridley Howard Haffer Phyllis Hannagan Margo Hollander Frances Hudec Frances Katelman

Helena Leitner

Veronica Magrone Ellen Manes Cindy Menard Ellie Mero Sandra Moore Dehi Ness Susan Pachter Ellen Price Robert Quillard Christine Reckard Kathryn Rishoff Frances (Frankie) Ross Joyce Schoenbrun Helen Shatanof Leslie Sklarew Judith Sundel Harvey Theobald Ruth Tilson Brendan Tirrell Mary Watts Bernice Weisman

1,500-HOUR PIN Caroline Caputo

Nancy Coakley

Barbara D. Cohen Mary DeOliveira Frank Desmond Conrad Duquette Irene Fromm Steven Hong Carol Hopkins Richard Larson Yvonne Larson Monique Levert Maria Liberati Renee Markowitz Suzanne Morris Timothy O'Connor Natalie Patten Janet Richmond Kirsten Richter Katlyn Roe Joan B. Rosenthal Andrew Sauer Betty G. Smith Tony Tsagris Patricia Vissicchio

David Weinberg 2,000-HOUR PIN

Beatriz Ainsztein Mildred Apicella Louis Azus Verna Bartlett Sandi Eigner Mary Enck Richard Evans Jose Fernandez Heather Jurist Sue Kirshner

Edmund Nasralla Sharon Pearthree Grenville Pullen David Reynolds Rosemary Rixon Howard Schurr Stanley Seeb Nancy Sheridan Phyllis Smith Lana Trombley Richard Zent

2,500-HOUR PIN

Angela Castelli Gus Daskalakis Beverly Ehrentreu Linda Elgort Leatrice Gaine Irving Ginsberg Nona Goldstein Linda Goltzer Louis Kazdal Hymie Kopel Maire (Myra) Riisma Vicki Segal Alice Staff Jacklyn Wishnoff

3,000-HOUR PIN

Dorothy Cohen Howard Cohen Jack S. Cohen Eva Friedel Ralph Friedman Anneliese Haber Alexander Herasymchuck Melvin Kofsky Ronnie Levinson Kathleen Lonergan Vivian Merritt Julia Proscia Enrique Reid Elaine Schwartz Claire St. Jean Melvin (Jerry) Tillet Norma Vittor Alvin Weiner

3,500-HOUR PIN

Fern Bonder Helene Cohen Rosita Feuerman Irving Friedman Dorene Higier Velma Krassenstein William Leahy Michaele Pollack Howard Shore Winifred Wambach Harold Wolkoff

4,000-HOUR PIN

Alice Balbuena Ilse Camis Eileen Carlins Shirley Cohen Arthur Dermer Esta Goldfine Janet Goltra Joan Rehmet Beatrice Skolnick June Stat Elinor Stein

4.500-HOUR PIN

Ruth Bonn Joan Breiling Selma Drucker Olga Molinari

5,000-HOUR PIN

Jackie Faber Norman Helft A. Vincent Loscalzo Linda Moss Devse Norwitz Elsie Phillips

5,500-HOUR PIN

Roslyn Feinstein Edith Helft Wendy Kulberg Henrietta Mintz Jack Yarmosky

6,000-HOUR PIN

Alice Duquette Adele Mande Eaton Larry Lachter Deborah Leising Mae Winkelman

6,500-HOUR PIN

Suzanne Carey Ellen Carroll Betty Masta Naomi O'Connell Carolyn Silvestri

7 000-HOUR PIN

Patricia Oliver Marilyn Wetzler

7,500-HOUR PIN

Mary Clare Laverne Connors Marilyn Gerson Elin Kelley Martin Lambert Rita Lewin Marilyn Main Margaret Mertz

Nellie Strauss Mildred Strom

8,000-HOUR PIN

Diana Burke Dorcas Eppright Edie Moore

8,500-HOUR PIN

June Bechthold Barbara Gideon Sondra Greene Rita Haggerty Willard Mazie John Sweeny **Doris Tormey**

9,500-HOUR PIN

Robert Rostron III

10,000-HOUR PIN Elaine Sarro

10,500-HOUR PIN

Joan Buttery

11,000-HOUR PIN

Jean Antin Sally Brisker Margaret (Peggy) Stein

11,500-HOUR PIN

Ellie Hoenstine Patricia (Ann) Thomas

12,000-HOUR PIN

Norman Hurwitz

14,000-HOUR PIN Christy McDonald 14,500-HOUR PIN Diana Rivellino

16,000-HOUR PIN Evie Zimmerman

Patricia Upton

17,000-HOUR PIN Josephine Ulferts

32,500-HOUR PIN Joan Wargo

38,500-HOUR PIN

Ruth McGoldrick

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MAY 2014 Meetings & Events:

TAV INTERVIEWS

SATURDAY, MAY 3

ANNUAL MEETING

THURSDAY, MAY 8

TAV ORIENTATION

WEDNESDAY, MAY 21

D-RMSL BOARD MEETING

WEDNESDAY, MAY 21

Save the Date:

Anniversary Luncheon

TUESDAY, OCTOBER 28

Volunteer Appreciation Luncheon Photos







All attendees enjoyed the annual recognition luncheon.

THE PERFECT GIFT FOR EVERY OCCASION.



GIFT SHOP HOURS: Monday - Friday: 9am-8pm Saturday & Sunday: 10am-5pm



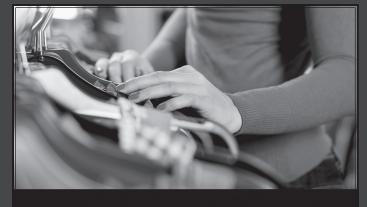
561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a site visit.

Congratulations to Aaron "Ron" Schuman who correctly answered, "If you are transporting a patient and an emergency occurs while you are inside the elevator, what should you do?" The answer: stop the elevator at the nearest unit and immediately call for employee assistance. See Aimee Yahn-Carmichael for your prize.

This month's trivia is about fire safety. The first 2-3 minutes of a fire are critical. The R.A.C.E. formula will help you to respond effectively. What does R.A.C.E. stand for? The first person to email Aimee at ayahn-carmichael@brrh.com, will win a pair of Regal VIP Movie Tickets. Best of luck!



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- We can create very unusual designed personal floral pieces
- All Boca Raton Regional Hospital volunteers, employees and physicians receive 10% discount
 on all in-store or locally delivered items, plus an additional 5% discount, which will go to the
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