

BOCA RATON REGIONAL HOSPITAL DEBBIE-RAND MEMORIAL SERVICE LEAGUE, INC.

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THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

Technology in Debbie-Rand



As the saying goes, "Change is inevitable, growth is intentional." Here in the world of Debbie-Rand, we have chosen to embrace growth in our organization. One way that we are growing is through the utilization of technology. Technology is allowing us to become more efficient and save our organization a great deal of time and money.

Most recently, we have begun to use our website to feature important training videos such as an Emergency Room Training Video and our Annual Orientation Video. This will ensure that our volunteers are consistently kept abreast of critical changes and important topics.

We have also started the process of allowing prospective volunteers to complete the D-RMSL Volunteer Application by visiting our website. This will not only expedite the process but will save money that was previously spent on paper applications. The prospective applicant can complete the D-RMSL Volunteer Application online by visiting http://www.brrh.com/Volunteer.

Another way we are beginning to utilize technology is by having volunteers report absences through email. We know that many of you may find it easier to send us an email rather than make a phone call. Therefore, if you will be absent, please notify our office at Ax00008@brrh.com. As always, please give us as much advance notice as possible.

Together we will continue to experience many positive changes. Here in our office, we refer to change as "growth" as we know through such growth, we can continue to thrive.

members CORNER

MEMBERSHIP REPORT: MAY 2014

General:	808
Life:	190
Honorary:	2
Total:	1,000

HOURS REPORT:

TEENAGE VOLUNTEERS (TAV): 934.63 hours 93 TAVs

ADULT VOLUNTEERS: 12,946.91 hours 464 volunteers

TOTAL: 13,881.54 hours 557 total volunteers

INTERESTED IN VOLUNTEERING? CALL 561.955.4098

Welcome, New Volunteers

Emily Allen Alena Aloisi Pamela Araque Jamarah Aurelus Elif Badak Nicole Bell Camilla Cardoso Sandra Chong Yonesha Cole Michelle Cottler Alyssa Daily Hugo De La Piedra Amie Dida Ashlyn Dumond Gabrielle Edrich Gizem Eflanli Alavi Fmon Mellisa Etienne Victoria Falcone Brittne Fludd Sidney Ganin Kerry Gao Daniela Giachtti Melanie Gil Benjamin Gorall Mackenzie Gordon Chrisine Handal Adina Hoffman Mikko Hyvarienen Satu Hyvarinen Milca Isaac Adam Karsch

Kylee Kennedy May Khammanyvong Meldoy Khoriaty Robin Krasner Nichols Kunigh Charles Lee Soyeon Lee Patricia Lexima Chenbo Liang Helio Madrigal Karla Majzner Ryan Mason Tommy Nguyen Matthew Nguyen Allessandra Pazos Adrian Perdomo Ellyn Pick Sylvie Pierre Isabella Porter John Prescott Cameron Rotbart Nicholas Schauer Vikktoria Smith Sue Spector Alexander Stewart Arlene Their Flin Trousdale Kino Tucker Sarah Walker Lauren Zetina Stephen Zorc

Our Shining Stars

"Dorcas Eppright is truly a delight! This was my daughter's first surgery and she was nervous. Ms. Eppright warmly greeted us and checked in frequently to let us know what was going on. And she did so in such a sweet and considerate manner! She made an anxious time much more pleasant."

- a patient's parent

"Nancy Matthias is always bright, cheerful and arrives on time. She is willing to do anything asked of her and she is very proficient in caring for infants. It is a pleasure to see her smiling face in the morning."

- a Boca Regional employee

Do you know of or have you witnessed a volunteer going above and beyond to help a patient? Or maybe someone who is simply deserving of recognition for displaying an exceptional level of volunteerism? If so, let us know and we will feature them in an upcoming issue.

New Staxi[®] Wheelchairs



Thanks to a recent financial gift from one of our donors, we were able to purchase new non-collapsible, stackable Staxi® wheelchairs. These chairs are labeled D-RMSL and are available at the Volunteer Services desk, located in the Hospital rotunda.

Note that these wheelchairs are to be used only by volunteers who are discharging patients. Please do not leave wheelchair passengers unattended. Regular wheelchairs are also available for Hospital visitors who require assistance.

June Volunteer of the Month



Lora Ross became a D-RMSL volunteer in June 2012 and has earned over 500 hours volunteering two mornings a week in radiation oncology at the Lynn Cancer Institute (LCI). She and her late husband,

Manny, moved to Boca Raton from Dallas, Texas in 1992 to be closer to family. Lora graduated from Brookhaven College in Dallas and worked for many years within medical practices. After moving to Boca Raton, she worked briefly at Boca Regional as a Unit Secretary and volunteered at Hospice by the Sea, Inc. Lora has two daughters, five grandchildren and a great-grandson. Karin and Rich live in Boca Raton. Their family includes Tori, Harris and Dustin. Sharon and Mike live in New York and their family includes Lindsay, Lauren and Lucas.

Lora, a gifted sculptor in stone and wood, travelled annually to Italy to further hone her craft. She has donated pieces to LCI and has promised two more to the new Lynn Women's Institute when it is completed.

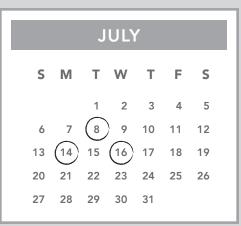
Lora received a number of nominations from the radiation oncology staff citing her as "a valuable asset to the department."

Thank you, Lora, for being one of our dedicated volunteers.

Attention All Volunteers

Please remember to report all absences as soon as possible. If you are unable to make a shift and need a substitute, or if you are available to serve as a substitute, be sure to notify the Volunteer Office by emailing us at Ax00008@brrh.com or by calling us at 561.955.4098.

Reporting your absences and availability will help us ensure proper staffing.



JULY 2014 Meetings & Events:

ADULT ORIENTATION TUESDAY, JULY 8

THRIFT SHOPPE MEETING MONDAY, JULY 14

BOARD MEETING WEDNESDAY, JULY 16

Save the Date:

17th Annual Golf Tournament MONDAY, OCT 13

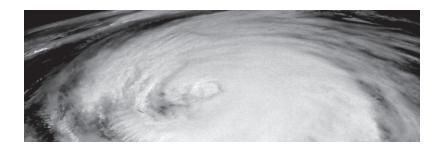
11th Annual Go Pink Luncheon FRIDAY, OCT 24

D-RMSL Anniversary Luncheon TUESDAY, OCT 28

Holiday Open House WEDNESDAY, DEC 3

53rd Annual Hospital Ball SATURDAY, JAN 17, 2015

Hurricane Preparedness Checklist



Home:

- □ Properly secure your home with hurricane shutters.
- □ Have non-perishable food items available.
- Maintain an adequate water supply. Fill the bathtub to use for dishwashing and to flush toilets.
- □ Be sure to follow the "96-Hour Rule" have enough supplies to last four days, should the power go out.
- □ Have a battery-operated light, TV or radio and sufficient batteries.
- Stay away from windows once a storm begins. In a severe situation, place yourself in a room closest to the center of your home that does not have windows. Remain there until all is clear.
- □ Have an extra gas cylinder available for grilling, if necessary.
- Place generators away from doors and windows and outside of your home to avoid any toxic fumes from entering your residence.

Personal:

- Prior to any storm, ensure you have enough cash on hand in case power outages impact ATMs.
- □ Fill up your car's gas tank.
- D Place personal papers in a secure, waterproof file box.
- D Maintain a list of emergency numbers and know where it is.
- □ If you evacuate, let someone know where you are.

Medical:

- □ Maintain at least two weeks of your medications.
- □ If you are insulin-dependent, have backup electrical capabilities to keep insulin refrigerated.
- □ If oxygen-dependent, ask your vendor what their preparedness plans are. Have backup O₂ available.

It is important to remember that hospitals are not an option for general sheltering during a hurricane and that they are not able to dispense medication to the public.

The Perfect Gift for Every Occasion.



Hours: Monday – Friday: 9am-8pm Saturday & Sunday: 10am-5pm



561.955.4100

Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a site visit.

Congratulations to Jan Marcos Andrade, who correctly answered last month's question: "If you find a wheelchair that is broken or damaged and in need of repair, you should immediately remove it from circulation and bring it to the volunteer office so that it may be repaired." See Aimee Yahn-Carmichael for your prize!

This month's trivia is about *workplace safety*. What is the phone number for the Workplace Violence Hotline? The first person to email Aimee Yahn-Carmichael at <u>ayahn-carmichael@brrh.com</u> will win a pair of Regal VIP Movie Tickets. Best of luck!



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