





# June 2015 InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

#### IN THIS ISSUE:

BOCA RATON REGIONAL HOSPITAL debbie-rand memorial

SERVICE LEAGUE, INC.

Administrative Update **PAGE 4** 

Where is She Now? **PAGE 5** 

New Column: What's Your Story? PAGE 6

INTERESTED IN VOLUNTEERING? CALL 561.955.4098

## Introducing the 2015–2016 D-RMSL Board of Trustees



**From left to right:** Howard Shore, Nancy Coakley, Mary Watts, Sherry Thomas, Sharon Pearthree, President Edmund Nasralla, Laura Myers, Barbara Gideon, Bob Schattner, Evie Zimmerman, Sergio Rodriguez

Not pictured: Robert Buss and Steven Cohn

# members CORNER

#### Welcome, New Volunteers

Valerie Barvo Joanne Bulfin Wesley Burnside Amit Dan Ivania De Assis-Cunha Jared Engel Stan Friedman Bereket Ghebremichael William Hall Dorothy Harding Esperanta Jean Laurent Matthew Larocca Yoldine Marcelon Marlene Norton Victoria Rodriques Christian Smith Emily Spoor Jill Wrubel

### June Volunteer of the Month



Spencer joined D-RMSL in 2007 after moving to Boca Raton from Virginia in 2003 with his parents, Liza and Stephen Wainger. His sister, Georgia, and much-loved niece and nephew live in New

York. Spencer works with Tom De Cicco doing rounds with the therapy dogs on Fridays and Monday and Friday during the summer. He has earned over 1,700 hours of service. Spencer graduated from Pennington Prep in New Jersey, where he was on the swim team, and for years has been auditing classes year-round at Florida Atlantic University.

Spencer enjoys swimming, photography, playing country music on his guitar and foreign films. He is an active and committed member of his temple and is a selfless contributor to many community services offered by the Boca Raton Jewish Community Center. Spencer has been awarded the "Mensch of the Year" Award from the Hillel of Broward and Palm Beach Counties. Spencer receives high praise from Tom and other members of the dog therapy team for his dedicated and outstanding service to D-RMSL and Boca Regional. **Thank you, Spencer!** 

IN REMEMBRANCE OF: Jack Pechter Fabulous Jan Sarason

IN MEMORY OF: Gladys Goulding



General: 827 Life: 191 Honorary: 2 Total: 1,020

### HOURS REPORT:

TEENAGE VOLUNTEERS (TAV): 1,218.37 hours 108 TAVs

ADULT VOLUNTEERS: 12,995.60 hours 447 volunteers

TOTAL: 14,213.97 hours 555 total volunteers

#### Welcome, New Teen Volunteers

Tania Aexis Chelsea Alvarez Bridgitte Anillo Matthew Barran Christopher Bessette-Lee Taslim Bhhiya Devisha Bisaria Zoe Bortz Sophia Bourguignon Jade Bravo Amanda Carr Janet Cepeda-Diaz Prescott Coleman Spencer Coleman Celso De Mello Denesha Decosma Lisa Diaz Lauren Dros Kathleen Fleming Valentina Ferero Jordann Garcia Brenda Gomes Katherine Gurley Courtney Healey Hannah Hole Alexy Ilchuk

David Jaco Maria Jane Chevara Joseph Nishat Khan Nicole Lucas Sevena Martin Lauren Morejon Camila Morales Arielle Newby Brian Nudelman Jocelyn Peterson Kenneth Pryor Madison Rausch Sahil Reddy Alexandra Roman Julie Rosa Stephanie Sawicki Alexander Skirvin Meghan Smith Laura Stevenson Priyanka Sundhar Shannon Vainer Ian Walsh Oliva Wojtecki Eva Yagudaev Sepand Zangeneh

### Volunteers in 'View — Surgi-Center









historic in that, for the first time in D-RMSL history, there are six men on our new Board of Trustees. When new D-RMSL President Edmund Nasralla commented on this, he reminded the room that our past Presidents have achieved such a level of excellence during their time in office that they, the new Board, will have to work diligently and consistently to match them.

Edmund Nasralla thanked the past Presidents for their work and pledged to continue the Board's support of the Hospital and its staff. The Scholarship Chair presented the eight teenage volunteer winners with their scholarships. Nasralla concluded the meeting by inviting volunteers to receive their Service Pins and then invited everyone to lunch.



We have 28 volunteers in the Surgi-Center covering 5:30am – 4:00pm daily. Volunteers greet and begin the check-in process for patients registered for outpatient and same-day surgery.

## **Administrative Update**



It is now one month since I became your President. In that time, your expressions of support and encouragement have been heartwarming, reassuring and inspiring.

Your efforts have made D-RMSL the "gold standard" in volunteering — a testament to the generous gifts of your time and talents. Our commitment to our Hospital has never been stronger in purpose and in number. We continue to attract new volunteers every month and at Orientation in May we enrolled 62 new teenage volunteers.

The truth is, without any doubt, that the influence of a beautiful, helpful and hopeful character is indeed contagious. You who wear the blue jackets have made it so!

At our Annual Meeting on May 14, we awarded eight college scholarships to TAVs who maintained at least a 3.5 GPA and served at least 200 hours volunteering to qualify. Interviewing the applicants has been one of the most enlightening and rewarding experiences I have had as a Trustee. I assure you, our future will be in good hands.

Thank you for all you do. You are the face of our Hospital and you are beautiful in all the ways that really matter.

Sincerely,

**Edmund Nasralla** President Debbie-Rand Memorial Service League

# **Our Shining Stars**

"I wanted to inform you of how valuable and appreciated the volunteers in the Delray CHO chemo room are to the patients, family members and us nurses. Esther Bober, Charlene Slootsky, Nancy Simon, Lou Azus and Margaret Campanella are all so caring, professional and hard-working. They are a delight to everyone they come in contact with."

- Delray CHO Chemo Room Registered Nurses

"While waiting in the surgical waiting room, I encountered several of your volunteers — Esta Goldfine, Mary Zibelli, Renee Markowitz, Norm Drosky, Edith Helft and Robert Buss. They were wonderful and professional. I am a volunteer trainer; your volunteers are exceptional. Keep up the great work!"

- Surgical Patient Guest

Do you know of or have you witnessed a volunteer going above and beyond to help a patient? Or maybe someone who is simply deserving of recognition for displaying an exceptional level of volunteerism? If so, let us know and we will feature them in an upcoming issue.

### Where is She Now?

Krista Dulany was a teen volunteer on the eighth floor and received a scholarship from the Debbie-Rand Memorial Service League her senior year of high school in 2011. Krista graduated in May 2015 from the University of Florida with a Bachelor of Science degree cum laude in Materials Science and Engineering, with a minor in Business Administration. She has been awarded a Graduate School Fellowship Award from the University of Florida totaling \$151,316 to pursue a PhD degree in Materials



Science and Engineering. Krista is thankful that D-RMSL has been a supportive part of this great accomplishment in her life.



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

#### May 27

Boca Raton Regional Hospital Names New Foundation President

| JUNE |    |    |          |    |    |    |  |  |
|------|----|----|----------|----|----|----|--|--|
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| 7    | 8  | 9  | 10       | 11 | 12 | 13 |  |  |
| 14   | 15 | 16 | 17       | 18 | 19 | 20 |  |  |
| (21) | 22 | 23 | (24)     | 25 | 26 | 27 |  |  |
| 28   | 29 | 30 | <u> </u> |    |    |    |  |  |
|      |    |    |          |    |    |    |  |  |

JUNE 2015 Meetings & Events:

**BOARD MEETING** WEDNESDAY, JUNE 24

Save the Date:

Father's Day SUNDAY, JUNE 21

Summer Begins SUNDAY, JUNE 21

Anniversary Luncheon TUESDAY, OCTOBER 27

| DEBBIE-RAND MEMORIAL SERVICE LEAGUE, INC. FINANCIAL STATEMENT<br>MAY 1, 2014 thru APRIL 30, 2015 |
|--|
| ASSETS   |

| ASSETS          |              |          |              |
|-----------------|--------------|----------|--------------|
| Checking/MM     | A            |          |              |
| Amtrust Bank I  | \$111,120.33 |          |              |
| Valley Nationa  | \$133,845.76 |          |              |
| Valley Nationa  | \$6,733.47   |          |              |
| Total Checking  | \$251,699.56 |          |              |
| Total Current   | \$251,699.56 |          |              |
| TOTAL ASSET     | \$251,699.56 |          |              |
| LIABILITIES & E | \$0.00       |          |              |
| Thrift Shoppe   | \$465,355.55 |          |              |
| Gift Shop Net   | \$108,905.32 |          |              |
| DONATIONS YT    | D CASH       | GRANTS   | TOTAL        |
| BRRH            | \$401,000.00 | \$970.90 | \$401,970.90 |
| BRRHF           | \$266,988.00 |          | \$266,988.00 |
| Scholarships    | \$11,000.00  |          | \$11,000.00  |
| YTD TOTAL       | \$678,988.00 | \$970.90 | \$679,958.90 |
|                 |              |          |              |

## What's Your Story?

This is a new feature geared towards allowing the volunteers to learn more about one another in a fun and interesting manner. A different question will be asked each month. Please submit answers to your new President, Edmund Nasralla, at enasralla@brrh.com.

#### Q: What have you learned from life?

A: In my early 40's, I learned of what I describe as the beautiful complexities and unhappy complications inherent in us humans... and most alarmingly, of the misunderstandings that we have of each other.

On the recognition of what I considered a personal failure and disservice to others, I became a good listener. The wonderful gifts of patience and compassion in my interactions with others led to a better understanding of them...and them of me.

Mine was not the only wisdom, after all.

- Edmund

Question for next month: Why is old age not for sissies?





#### Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a monthly safety question in this newsletter. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations goes to both Fabiana Charest and Dianne Shore, who correctly answered last month's question: What do these codes mean: Code Yellow, Code Green, Code Red, Code 24? The answers are Internal/External Disaster, Missing Person, Fire, Infant Abduction (respectively). Contact Aimee Yahn-Carmichael for your prize!

June's trivia question: Part 1: PHI stands for: protected health information. True or False? Part 2: HIPAA stands for: Health Insurance Patient and Access Act. True or False? Whomever emails the correct answer to Aimee at <u>ayahn-carmichael@brrh.com</u> will win two Cinemark Platinum Supersaver movie tickets.



#### You'll Celebrate the Treasures You Find

Stop by the **Debbie-Rand Thrift Shoppe** for all the sales and to take advantage of great deals.

#### Monday – Saturday: 9am – 4pm Sunday: 12pm – 4pm

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