



## InnerView

THE NEWSLETTER OF THE DEBBIE-RAND MEMORIAL SERVICE LEAGUE

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#### Volunteer of the Year

Throughout her professional career, Nancy, a graduate of Barry University, was a woman in predominantly male-dominated careers — information technology and supply chain management. However, she held her own and prospered, learning and using the managerial and people skills necessary for success in a career in which woman executives were, at that time, an anomaly.

The skills she used in her career have carried over into success as a D-RMSL volunteer. Today you will find her in the Emergency Department where she began her volunteer experience in June 2010 as a care partner serving patients and assisting staff. Nancy is also a trustee on the Debbie-Rand Memorial Service League Board where she has served for the past five years. Her managerial and organizational skills have served her well in her oversight over the past several years of the League's Annual Anniversary Luncheon for volunteers. Most recently, she has taken the lead on expanding the League's Care Partner program, identifying volunteers to serve as mentors and trainers and updating their job descriptions. Nancy has logged in over 4,600 hours of service carrying out these duties.

Prior to volunteering at Boca Regional, Nancy was a volunteer with the Mae Volen Senior Center and the American Red Cross. She and her husband Jim moved to Plantation, Florida in 1972, and to Boca Raton in 1986. When she isn't volunteering, you might find her and Jim on their motorcycles headed out on a cross country trip to visit their daughter, Stacy, in Denver, Colorado. Nancy also enjoys reading, painting and jewelry beading.

Thank you, Nancy, for your continued exceptional service to the D-RMSL and Boca Raton Regional Hospital.

## MEMBERS CORNER

#### **MEMBERSHIP REPORT:**

MARCH 2018

#### **Active Members**

General: 381

TAV: 121 | College: 65 | Life: 16

#### Inactive Dues-Paid Members General: 104 | College: 99

Life: 166

Total: 952

#### **Hours Report:**

#### **TEENAGE VOLUNTEERS (TAV):**

1,577.76 hours 115 TAVs

#### **COLLEGE VOLUNTEERS:**

1,173.35 hours 64 volunteers

#### **ADULT VOLUNTEERS:**

9,991.59 hours 386 volunteers

#### TOTAL:

12,742.70 hours 565 volunteers

#### **MEMBERSHIP REPORT:**

**APRIL 2018** 

#### **Active Members**

General: 375

TAV: 117 | College: 67 | Life: 15

Inactive Dues-Paid Members
General: 138 | College: 108

Life: 167

Total: 987

#### **Hours Report:**

#### **TEENAGE VOLUNTEERS (TAV):**

1,486.57 hours 113 TAVs

#### **COLLEGE VOLUNTEERS:**

930.26 hours 65 volunteers

#### **ADULT VOLUNTEERS:**

9,032.59 hours 379 volunteers

#### TOTAL:

11,449.42 hours 557 volunteers

#### May Volunteer of the Month



Mary DeOlivera moved to Boca Raton from New Jersey in 1986. She retired in 2010, but a year later found she needed to keep herself busy. She decided to volunteer because she loved helping people and enjoyed being in a work environment where everyone shares a

common goal...giving back to their community. Fortunately, she chose to become a Debbie-Rand volunteer. Once she made the decision, she said she completed the application process and never looked back! She loves her volunteer assignments and her "volunteer family." Mary's first volunteer assignment was in the newborn nursery. Currently, she works in the Debbie-Rand Volunteer Office on special projects and with Visitor Passes. She has accrued over 3000 service hours.

Mary states, "Life is good!!" She and her husband Virgil have been married for 57 years. They have three sons and daughters-in-law, and three sweet grandchildren. When she's not at Boca Regional, you'll find Mary at the gym where she spends a lot of time, or playing golf or traveling.

Thank you, Mary, for your volunteer service.

#### June Volunteer of the Month



Gail Turner is from Niantic, Connecticut. In college, she prepared for a career in science, earning a Bachelor of Arts in biology and a Master of Science in zoology. After 30 years as a research scientist with the Pfizer Pharmaceutical

Company, she retired from that career and worked for another eight years as a Director at Eastern Connecticut State University.

In January 2013, Gail moved to Boca Raton to join her son who was attending college in Florida. By June, she was volunteering at Boca Raton Regional Hospital in the heart monitoring group. Later Gail transitioned into her present role in the Cytology Laboratory where she volunteers one day a week. Generous with her time, she also volunteers two days a week at the D-RMSL Thrift Shoppe. Gail states that she loves working with the highly competent scientist in the Cytology Lab. She also enjoys interacting with thrift shoppe customers and hopefully, making a difference in their daily lives. Gail has earned over 2,000 service hours. When she isn't busy volunteering, Gail indulges her passion for reading and traveling.

Even though her son returned to Connecticut, Gail plans to remain in Florida. We're glad you did, Gail, and appreciate all you do for D-RMSL and Boca Raton Regional Hospital.

#### Welcome New Volunteers

Alexa Alerte
Richard Alvarez
Maria Camila Arias
Andrew Banyas
Patrick Berry
Sherrie Birbach
Evelyn Boccanfuso-Swid
Eric Brooks
Viviana Calianno
Tara DeVoursney
Daniel Dollar

Duna Dumas
Gloria Frankel
Jerome Friedman
Natalia Goldsmith
Ryan Goodrich
Flora Gottlieb
Roslyn Haskel
Remy Kissler
Paula Lima-Zawadecki
Brooke Liberty
Gloria McConnell

Younes Motii Katya Muller Abigail Narens Sandra Norelia Anjelique Pertuz Steven Roderick Nicole Rosa Stephen Schlicht Lucrece St. Fleur Brenda Tanfield Janeen Turgot

Dionysios Vlachos
Carolyn Vogt
Amy Wilhelm
Barry Wizov
Jennifer Youngblood
Amira Youssef
Jane Yudell
Stephen Zimmerman



Making Headlines

Making Headlines is an effort to keep all of our employees, physicians and volunteers informed about news regarding the Hospital.

This section provides you with a list of recent press releases that have been submitted to the media, as well as to our local civic leaders and government representatives.

To review any of our press releases online, visit BRRH.com. You'll find all of our current announcements on the home page.

#### April 11, 2018

Elaine J. Wold Makes Transformational Gift in Support of Boca Raton Regional Hospital Initiative

#### April 12, 2018

Boca Raton Regional Hospital Named As One of 150 Top Places to Work in Healthcare for Second Year in a Row

#### April 13, 2018

The Run for the Ribbons at the Lynn Cancer Institute Gains Momentum in Its Seventh Year

#### April 16, 2018

Boca Raton Regional Hospital Appoints New Chief Operating Officer

#### May 1, 2018

Boca Raton Regional Hospital Physicians Recognized as Top Doctors

#### May 11, 2018

Boca Raton Regional Hospital Pares Potential Partner List

#### May 16, 2018

Boca Raton Regional Hospital Receives Get With The Guidelines – Stroke Gold Plus Quality Achievement Award

#### New Board of Trustees Members

We are pleased to present your Debbie-Rand Memorial Service League Board of Trustees. Three new members were installed at this year's Celebration of Service and Annual Meeting. They will serve on the D-RMSL Board for 2018-2021.



#### Nona Goldstein

Nona was born and raised in Boston and Newton, MA. She loves to travel, and spent six months touring Europe and parts of Africa. She also taught nursery school and ran a small business creating and selling "goodie bags" for children's birthday parties. She moved to Florida in 1994, studied to become a travel

consultant, and has been involved in the travel industry for 23 years. Nona has been a D-RMSL Volunteer for nearly 14 years, primarily in the League's Gift Shop, where she enjoys doing special projects and helping with the Masquerade Sale.



#### Ben Biordi

Ben was born in Rochester, New York. After receiving his Associate of Science degree, he applied for and passed the civil service screening program for air traffic controllers, allowing him to enter the four year on-the-job training program. Ben served as an air traffic controller for twenty-six years. After an early

retirement, he moved to South Florida. A lover of theater and the arts, Ben volunteers at Boca Raton's Wick Theatre and is working toward his BFA in Visual Arts at Florida Atlantic University. Ben is in his second year as a volunteer in Volunteer Services, IV Therapy, and Visitor Passes.



#### **Neil Olmstead**

Neil was born and raised in Lancaster, PA. In 2010, at the age of 18, he moved to South Florida and began work at Subway. By 2012, he was a store manager, then district manager, overseeing ten Subways. He was recognized as one of the most successful district managers in the country! This led to a career in

finance. Currently at Merrill Lynch, Neil helps clients prepare for retirement. In 2016, he was struck by a car and hospitalized for months. He vowed to volunteer at a local hospital in appreciation for the care he received. He became a D-RMSL volunteer in April 2017 in the Emergency Department at Boca Raton Regional Hospital.

## Debbie-Rand Memorial Service League's Volunteer Appreciation Luncheon

Monday, April 23 | Boca West Country Club















#### Debbie-Rand Memorial Service League's Celebration of Service and Annual Meeting

Wednesday, May 23 | Boca Raton Regional Hospital's Dawson Theater

The Debbie-Rand Memorial Service League recognized volunteers who earned their new service hour pins at the Annual Celebration of Service and Annual Meeting held on Wednesday, May 23rd at Dawson Theater. Following the installation of new board members and officers at the annual meeting, pin recipients were brought forward to receive their service pins and have a photograph taken with Jerry Fedele, President and Chief Executive Officer of Boca Raton Regional Hospital; Brian Altschuler, Vice President of Ancillary Operations; Aimee Yahn-Carmichael, Director of Auxiliary and Retail Operations; and Sherry Thomas, D-RMSL Board President. The League also recognized retiring Board member Evie Zimmerman for her twenty plus years of service to the League. A special acknowledgement was made to League past-present Ruth McGoldrick for the 30 years of service she gave managing the League's Thrift Shoppe and her upcoming 100 year birthday this July. All attendees enjoyed a buffet lunch following the ceremonies.













#### May 2018 Pin Awards

#### 100-HOUR PIN

Gillian Ackner
Catherine Allen
Andres Nicolas
Aparicio Mur
Sarah Arcila
Nala Baboolal
Brenda Lee Bello
Kristina Beluskov
Amaris Bent
Claire Berthiaume
Zachary Bishop
Samantha Bongay

Samantha Bongay Lauren Brito Alexandra Brown Jameson Burmeister Madison Burmeister Keoni Campbell

Sabrina Castellanos Rocio Castro-Videla Rafaella Cereser

Leonard (George) Chase

Aaron Le Chau
Naica Cherilus
Jan Chipkin
Vanessa Church
Hannah Cisneros
Courtney Clare
Rose Cohen
Alexander Covar
Mackenzie Dallas
Francesca Daniels
Fernando Anthony

Desouza
Ezgi Eflanli
Tamore Fariad
Lindsey Fiske
Jared Florio
Ana Paula Freitas
Abel Frias
Jason Frias
Stuart Friedman

Evangelia Gavrilos

Marcia Getz
Cassandra Gioia
Diana Gjeloshi
Laura Goldstein
Yekaterina Gomez
Helene Greenberg
Elazar Greenwald

Elazar Greenwald Pavan Gudoor Zeinab Hamade Amber Handal Kelly Hardy Alicia Hartstack Christina Holloway Virginia Hyde Valerie Jaramillo

Wyatt Johnson Susan Joyce Allan Kaplan Jacob Karram Niamh Keane Bruce Kendall Alina Khan

Alina Khan Arthi Khan Sarah Khan Michelle Kirkendall

Sheldon Klein

Sandy Kofsky

Saachi Konjalwar Francis Kostzer Ritika Kothur Tiffany Kranitz Arnold Krigsman Shania Lalmansingh Tayna Latortue

Barbara Levine Jean Levy Susan Maupin

John McKirchy Jennifer Mendonca

Nicola Miller Chloe Molina Barbara Monteiro Sophia Monzani Yunseo Nam Barbara Nasralla

Barbara Newman Jory Newman

Heather Nolan Neil Olmstead

Bryanth Orellana Yuliana Osorio

Sofia Otero Neil Paul

Natalia Perez Savana Pettit Madison Pines Jared Pittinger Xavier Pontille

Matthew Prescott Kayla Przybylowicz Manuel Ramirez

Beatrice Rizzo Rosalie Rizzo

Mary Ellen Roderick

Clara Sadia
Sawsan Safa
Joan Samitt
Austin Scara
Anne Schwartz
Jessie Seeman
Eesha Shah
Carol Sorbaro
Patricia St. Germaine

Catherine Steele
Ricardo Steele
Lorraine Stevenson

Sonya Thal Glenn Thomas Alyse Tsarnas Marc Van Scoy Adian Vinograd

Pimnitah Visitdesotrakul Emily Walker

Samantha Waniewski

Milton Weiss Madison Welz Sarah Wheeler Sheila Wiseberg Rose Yarema Anthony Yazzetti Maria Yepes Eileen York

Amber Yribarrren Mohamadhusni Zarli

Max Zhou

#### **500-HOUR PIN**

Marilyn Blitz
Haley Brown
Joanne Bulfin
Deborah Campbell
Renate Cappelletti
Craig Duncan
Barbara Edlund
Iris Engel

Iris Engel
Guisella Evansen
Robert Feldman
Ann Paula Friedland
Marcia Gerson
Marlene Gold
Shane Goldman
David Hirsh
Judy Horowitz
Mervyn Hurwitz
May Khammanyrong
Joyce Kleiner

May Khammanyron
Joyce Kleiner
Allen Kohn
Harvey Mandel
Joan Mandel
Rochelle Mangel
Mary McArthur
Ellen McConnell
Beth Miller
Nona Murphy
Theresa Peluso
Hedda Pessin

Mariana Restrepo Rachelle Schaffzin Jerrold Scher

continued on back »

Gerald Schnee
Margarita Sinko
Glenn Thomas
Esperanza (Hope) Vargas
Florence Waugh
Marjorie Zemek

#### 1,000-HOUR PIN

Danny Bruce Robert Buss Anita Cohen Michael Cooper Fredric Ehle Xaroula Gonedes Robert Hillman Debrah Klein James Murphy Toby Nathanson Allen Parks Ronnie Rosen Jack Rubin Donald Salas Victor Shames Susan Slinger Nancy Solomon Esther Van Der Horst Catherine Vanden Broeck Evelyn Vitanza

#### **1,500-HOUR PIN**

Beatrice Werden

Terry Batinsey
Benjamin Biordi
Diane Chepovsky
Rossana Duncan
Lane Gross
Anna McKenna
Andrea Morris
C Judy Park
Pamela Reuter
Judith Silverman
Harvey Theobald
Iris Wein

#### 2,000-HOUR PIN

Sheila Benson
Gail Crossman
Diane Davis
Marie Edelman
Janet Lamphere
Renee Markowitz
Cindy Menard
Suzanne Morris
Gail Turner
Spencer Wainger

#### 2,500-HOUR PIN

Ann Arbeitman Amond Chimner Dolores Del Raso Kimberly Edgar Carol Eisenberg Deborah Eller Roger Farleigh Mary Hurley Sue Kirshner Robert Quillard Kirsten Richter Rosemary Rixon Daniel Saraceno Robert Schattner Ellen Selip Ruth Tilson

#### 3,000-HOUR PIN

Barbara Cavarretta Mary DeOliveira Jose Fernandez Timothy O'Connor Stanley Seeb

#### 3,500-HOUR PIN

Beatriz Ainsztein Steven Cohn Mary Enck Irving Ginsberg Nona Goldstein Phyllis Hannagan Richard Larson Yvonne Larson Nancy Matthias Paula Yeager

#### 4,000-HOUR PIN

Leatrice Gaine Maire (Myra) Riisma Sergio Rodriguez Sherry Thomas

#### 4,500-HOUR PIN

Nancy Coakley Howard Cohen Carol Hopkins Alice Staff Norma Vittor Edna Zent

#### 5,000-HOUR PIN

Marie Kowetz Sharon Pearthree

#### 5,500-HOUR PIN

Ruth Bonn Edmund Nasralla Elayne Silberman

#### 6,000-HOUR PIN

Eileen Carlins A Vincent Loscalzo

#### 6,500-HOUR PIN

Esta Goldfine Wendy Kulberg

#### 7,500-HOUR PIN

Gerald Goldberg Harriet Nichols Deanna Wheeler

#### 8,000-HOUR PIN

Naomi O'Connell

8,500-HOUR PIN

Howard Shore

9,000-HOUR PIN

Ellen Carroll

#### 9,500-HOUR PIN

Martin Lambert Edie Moore

#### **10,000-HOUR PIN**

Martin Lambert Olga Molinari

#### 10,500-HOUR PIN

Diana Burke

#### 12,500-HOUR PIN

Barbara Gideon

#### 16,500-HOUR PIN

Robert Rostron III

#### 17,000-HOUR PIN

Christy McDonald Elaine Sarro

#### 20,000-HOUR PIN

Evie Zimmerman

**Please note:** To receive your pin, you must first check in at the pin station. Failure to do so will result in your name not being called.

#### **Amazon Smile**

Are you an online shopper? Shop on Amazon.com and support the Debbie-Rand Memorial Service League. Amazon Smile donates 0.5% of the price of your eligible items to the League when you shop.

STEP 1: Visit www.smile.amazon.com.

STEP 2: Log in or create an account.

STEP 3: Select the Debbie-Rand Memorial Service League as your charitable organization of choice and shop for your favorite products.



#### TAV Spotlight

#### D-RMSL Teenage Volunteer Service Excellence Award



Lindsey Fiske is a native Floridian, born and raised in Boca Raton. She began volunteering for the D-RMSL TAV program last August and has accumulated over 145 hours of service. Lindsey greets visitors at the Hospital's front desk with a smile and provides information in her role as a TAV for Visitor's Passes.

Lindsey is a tenth-grader at Boca Raton Community High School where her favorite subject is science. Her interest in science classes is appropriate for a young person who wants to have a career in medicine. It's also one of the reasons why she chose to volunteer in a medical environment. She hopes to learn more about working in a hospital while meeting and interacting with other teen and adult volunteers and hospital employees.

Lindsey has a brother, and a dog. She states that she "really, really" loves dogs. We can assume she feels the same toward her brother! Lindsey is also a tennis player, and in addition to volunteering at Boca Regional, she has volunteered at the Jewish Community Center and with the Juvenile Diabetes Research Fund.

D-RMSL and Boca Raton Regional Hospital thank you for your service, Lindsey, and wish you success in your pursuit of a career in medicine.

#### Remembrances Pauline (Raulerson) Aylward



We learned recently that Pauline Aylward passed away in October 2017, in Leesburg, FL. She was 103 years old. Pauline was a founding member of the Debbie-Rand Memorial Service League and served for more than 25 years as a D-RMSL volunteer during the early years of Boca Raton Community Hospital. She was born in 1914 in Boca Raton, grew up as a child without electricity in her home, and during the famous 1928 hurricane, fled to Boca Elementary School because the storm blew her home off its supports. She dedicated 40 years of her life in the resort hotel and travel industry, meeting the love of her life while working at the Breakers of Palm Beach, and where she broke the gender bias by being the first woman to operate an elevator at the resort hotel. Upon retiring, she channeled her boundless energy into volunteering. The D-RMSL and Boca Raton Community Hospital was fortunate to be the recipient of this energy and her gift of time. A special thanks to Joan Wargo for sharing this information about one of our founding members.

#### MAY S 5 10 12 19 15 16 17 20 23 24 25 26 29 28 30 31

# JUNE S M T W T F S 1 2 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30

## MAY / JUNE 2018 Meetings, Events & Important Dates:

FLAG DAY
THURSDAY, JUNE 14

FATHER'S DAY
SUNDAY, JUNE 17



#### Handwashing Reminder

Remember, it is the expectation that all staff and D-RMSL volunteers must wash in and wash out of all patient rooms (even if you did not touch a patient). Regular handwashing, particularly before and after certain activities, is one of the best ways to remove germs, avoid getting sick and prevent the spread of germs to others. It's quick, it's simple, and it can keep us all from getting sick. Handwashing is a win for everyone, except the germs.

#### TAV Scholarships Recipients

The D-RMSL provides academic scholarships to eligible Teenage Volunteers (TAV). These awards are made annually from applications received by our scholarship committee. Scholarships are awarded based on the performance of the TAV throughout their volunteer service, high school grade point average, financial need, and hours of service. This year's recipients are:

- » Sara Bravo
- » Anna Paula Freitas
- » Courtney Healey
- » Brooke Mallett
- » Lauren Morejon
- » Margarita Sinko
- » Anna Trinh







#### BOCA RATON REGIONAL HOSPITAL

DEBBIE-RAND MEMORIAL SERVICE LEAGUE
GIFT SHOP

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#### Safety Matters: Volunteer Trivia

D-RMSL is committed to ensuring our volunteers have the knowledge needed to keep themselves and our patients safe. As part of this commitment, we will provide a safety question in each edition. These questions represent what a volunteer may be asked by The Joint Commission surveyor during a visit.

Congratulations to Eileen Carlins, who correctly answered last edition's question: What do the following acronyms stand for: H.O.B.S. and E.A.R.? The answer is Hospital Operational Bomb Search (H.O.B.S.) and Evacuate, Alert, Remain (E.A.R.). Contact Aimee Yahn-Carmichael for your prize!

This edition's trivia question: What do the following codes stand for: Code Orange, Condition Green, Code Silver, Code Red, and Code Red-Clear? The first person who emails Aimee at <a href="mailto:ayahn-carmichael@brrh.com">ayahn-carmichael@brrh.com</a> with the correct answer will win Cinemark Platinum Supersaver movie tickets. Good luck!



#### You'll Celebrate the Treasures You Find

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